

Water Company name  
Address  
Contact information

## CUSTOMER NOTICE

Date

The **company name** has filed an application with the Idaho Public Utilities Commission (IPUC) requesting approval of a rate increase to be effective **date**. The Company is proposing to increase overall revenue by **\$X.XX**. (Note: The overall revenue increase = total amount collected under current rates minus total amount collected under proposed rates.) This represents an overall increase of **X.XX%**.

Insert a brief explanation of why the Company needs to increase rates.

If approved, a residential customer using **xxx gallons/cubic feet** of water per month would see the monthly bill increase from **\$XX.XX** to **\$XX.XX**, an increase of **\$XX.XX** per month or approximately **X.XX** percent. The requested change for each rate schedule is: **(List each major rate schedule and the percentage change for that rate schedule.)**

This application is a proposal, subject to public review and a Commission decision. A copy of the application is available for review at the offices of the Commission and **company name**.

The application may also be viewed on the IPUC web site at [www.puc.idaho.gov](http://www.puc.idaho.gov). The application and other case information may be found by clicking on the "WATER" icon, then on "OPEN CASES" and scroll down to Case No. **XXX-W-XX-XX**. (Note: To obtain the case number, contact the Commission Secretary by email ([secretary@puc.idaho.gov](mailto:secretary@puc.idaho.gov)) or phone (208-334-0338).)

Interested parties may submit written comments to the Idaho Public Utilities Commission.

- File comments electronically via the Commission website at: **[www.puc.idaho.gov](http://www.puc.idaho.gov)**. (Look for the case comment form under "CONSUMERS" on the home page.)
- Email comments to: [secretary@puc.idaho.gov](mailto:secretary@puc.idaho.gov)
- Comments may also be submitted by email on the IPUC web site by clicking on the "CONTACT US" link.
- Mail comments to:  
**Idaho Public Utilities Commission**  
**PO Box 83720**  
**Boise, ID 83720-0074.**

When submitting comments, please refer to Case No. **XXX-W-XX-XX**.